



## Limited Warranty

P.O. Box 1307 Lake Wales, FL 33859-1307  
www.chemicalcontainers.com  
800-346-7867 • 863-638-1407  
Specialists in Liquid Handling Products

### One Year Limited Warranty

Equipment manufactured by CCI is guaranteed to be free from defects for a period of twelve months from the date of shipment. This warranty applies only when the equipment is manufactured by CCI, is properly maintained (see exclusions), and is used for the purpose for which it was designed. Equipment which proves to be defective upon our inspection will be replaced or repaired free of charge, including return freight to the customer. Our responsibility ceases upon delivery to any common carrier, and we do not, unless previously instructed, insure shipments beyond the point of delivery to such carrier.

No equipment will be accepted for return without a return goods authorization number. (RGA#)

Allowances will not be made for labor, loss of business, or making exchanges, replacement, and repairs.

### Who Benefits and How to File a Claim

This warranty only extends to the original purchaser of the product. The purchaser shall immediately notify the authorized dealer or CCI (in writing) of any claim under the warranty by setting for the date of purchase of product, model, and serial numbers, and by giving a detailed description of the alleged defect including photographs of the specific defect. All repairs must be authorized by CCI prior to any work being performed.

### Exclusions to the Warranty

Parts, components, and accessories of a CCI product that were not manufactured by CCI will be warranted by their manufacturer.

Accessories or services not furnished by CCI are excluded from CCI's Warranty. Additionally, corrosive material damage, misuse, and lack of proper maintenance is also excluded.

CCI has the right to refuse warranty work if proper documentation of maintenance cannot be provided.

### Disclaimers

CCI guarantees its products and equipment only as stated in this warranty. CCI makes no other warranties, express or implied, and disclaims all other warranties. This includes any implied warranty from the merchant or fitness for any particular purpose. CCI's obligations are limited to those expressed in this warranty. CCI shall not be liable to the purchaser or any third party for any direct or implied, incidental, or consequential damage or loss. This warranty shall be enforced and construed in accordance with the laws of Florida.



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### Hard Plumbing

It is important to NOT connect rigid piping directly to the tank. Polyethylene tanks expand and contract due to temperature, pressure, and changes in volume (filling & emptying). These changes may cause the tank to crack or the fitting to fail if the proper attachments are not installed in the correct locations.

Flexible connections can be used to help with plumbing issues. This type of connection includes, but is not limited to, hose and expansion joints, which allows movement between the tank fittings, plumbing, and pump. The location most crucial for the flexible connectors is the lower third of the tank. In a polyethylene tank, this is the area where the most movement occurs.

Spring supports can be used under the pumps and valves to help dampen vibrations and movement. Supports need to be adequately designed to stand up to the job's demands.

Expansion joints are used to absorb vibrations coming from the pumps through the hard plumbing directly contacting the tank and its fittings. A full faced flange should be used when using expansion joints. If you are using an expansion joint, the pipe support needs to be placed after the flex. An isolation valve should be placed between the tank and expansion joint.

Over tightening of bands and straps can cause similar problems. In order to prevent this, don't tighten the restraints so much that you can't remove them. Just make sure it is snug.